

TMD TECHNOLOGIES VACANCY

Title: Technical Services Team Leader (Infrastructure)

Responsible to: Technical Services Manager

Scope:

To provide first line supervision to the Technical Services team whilst also actively contributing to the completion of planned maintenance activities for the building, its infrastructure, and equipment used in product manufacture. Reporting into the Technical Services Manager, the role also requires the reporting of the status of maintenance activities and liaising with external contractors used for PPM and larger improvement and refurbishment projects.

The extent of the electrical infrastructure and equipment at TMD is such that the Technical Services Supervisor is required to have an electrical background with relevant qualifications.

Main Duties:

- To supervise the Technical Services engineers to ensure that a quality service is delivered across the business with a focus on continual improvement, high quality workmanship, and exemplary housekeeping and tidiness. This includes ensuring that work is properly planned, completed within appropriate timescales, and approached with professionalism and efficiency.
- To be responsible for prioritising and allocating tasks to the Technical Services engineers, the monitoring of progress, and reporting of performance monthly.
- Delivering effective electrical and other maintenance support to the business which will include scheduling planned maintenance to minimise asset downtime. This will involve weekend shutdowns of various infrastructure elements and equipment necessitating agreement in advance with the Operations team.
- Ensuring that the Technical Services engineers meet all applicable health and safety requirements, including ensuring that risk assessments, permits-to-work, and safe systems of work are produced when applicable, and their requirements properly adhered to.
- To foster a sense of involvement and engagement amongst the Technical Services engineers through effective supervision.
- To support the Technical Services Manager in appraising the performance of individual team members, and ensuring they are developed to continually enhance service delivery and react to changing circumstances.
- To make a positive contribution in relevant meetings.

- To assist in the selection of contractors, including evaluating their health and safety competence, and ensuring that a best-value service is provided.
- To actively monitor the work of contractors during all steps from site induction to approval of the completed work.
- To ensure that all Technical Services processes makes a positive contribution to the business.
- The nature of this role is such that it will interface with all staff as well as a broad base of external contacts.

Qualifications:

- A current 17th / 18th Edition electrical qualification.

Experience & Other Qualities:

- At least three years' recent experience in a similar supervisory role.
- A track record of experience with mains distribution in a factory or similar environment.
- A minimum of three years' experience following the completion of electrical qualifications.
- The willingness and ability to work outside normal hours if required when emergency or planned work necessitates it.
- The successful candidate will be expected to approach all tasks with the aim of continually seeking out opportunities for best practice, including cost reduction.

Job Reference: Technical Services Team Leader April 2019

Note for Recruitment Agencies

We have a dedicated HR team that manages TMD recruitment. With the help of our PSL, Company Website and online advertising we plan to occupy our vacancies. CVs will only be accepted from the above mentioned methods. TMD will contact recruitment agencies should we wish to engage their services; please do not contact us as CVs will not be accepted.



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